September 25, 2009

Го:			

Ladies and Gentlemen,

## **Re: Provision of Support Services**

Talia Technology Ltd. ("**Talia**") has recently closed down its business activity and currently has no ability to provide maintenance and support services to the installed base of its products and customers ("**Support Services**").

In order to facilitate the provision of the Support Services, Talia has agreed to allow Mr. Daniel Herman to provide the Support Services to such installed base.

Talia shall provide to Mr. Herman access to its intellectual property, know-how and other relevant information, and its stock of sub-assemblies and spare parts, to the extent required for the provision of the Support Services.

Mr. Herman will provide the Support Services under contracts and/or purchase orders to be executed directly between Mr. Herman and its customers. Talia shall not be a party to such contracts and purchase orders, and Talia does not and shall not bear any liability whatsoever in connection with or arising from the provision of the Support Services by Mr. Herman.

If you have any inquiries with respect of the Support Services, or if you wish to order the Support Services, please contact:

Mr. Daniel Herman,

Tel: +972 54 633 0409,

Email: dherman@talia.com

Respectfully,

Talia Technology Ltd.